



CASE STUDY

A successful NCB700 installation in East Sussex.

A smart-looking boiler with the technology to match.

For a hectic East Sussex family home,

the customer needed a boiler that would keep up with the day-to-day demands of a family of five – and help them make more of their much-needed space. The Navien Combi Crossover NCB700 ON was recommended by our installer for its unmatched technology, delivering consistent, endless hot water, together with NaviCirc™ smart recirculation, for up to three showers at once, at any time.

Better still, with no hot water cylinder required, the NCB700 ON made sense as a space-saving solution for this busy home, enabling the customer to regain the use of their airing cupboard as much-needed storage with no compromise on hot water. The customer concluded there was no competition for Navien's ON capabilities, proven time and time again – even beyond the NCB700 ON's straightforward installation.

Being ON makes a difference.

The unrivalled brilliance of ON was evidenced from the get-go, with the customer noting the availability of hot water in under 10 seconds – compared to a previous time of 50 seconds – thanks to NaviCirc™ recirculation. Using a specially designed valve to maximise hot water supply and minimise energy and water wastage, NaviCirc™ only uses what's needed, recirculating based on demand. The customer was expecting NaviCirc™ to be bigger and require power, but were pleasantly surprised when they realised how compact it was, with no need for power, either. Plus they can now save up to 7,787 litres of water per year; a massive difference for their wallet and the planet.

“It gives us intelligent and consistent hot water with the same stability as our unvented cylinder.

Coupled with the NCB700 ON's intelligent technology, which adapts to user habits – maximising efficiency and availability – the customer had no issues when simultaneously using all available hot water, describing it as 'working effortlessly'. Despite their demanding daily hot water requirements, they noted the NCB700 ON's quietness – particularly during its morning switch-on, minimising any disruption.

The customer also opted for an intelligent Smart Plus control panel, working in harmony with the NCB700 ON and facilitating complete hot water control throughout the home.

“Our NCB700 ON still worked effortlessly, even when we all needed hot water at once.



“Hot water, on demand. Brilliant.



NaviCirc™ located under the kitchen sink.

Space-saving, home-changing

The space-saving benefits of the NCB700 ON were clear from the outset, allowing the installer to maximise the size of the landing area by making better use of the airing cupboard. As a hot water cylinder was no longer required, the regained cupboard space was much needed for this busy family home. All of this was made possible without losing out on hot water, thanks to ON technology.

Wait-free hot water.

Ultimately, both installer and customer were highly satisfied with the installation and ongoing capabilities of the NCB700 ON. Beginning with a seamless installation, including a conversion to combi boiler,

everything worked perfectly from the outset. Increased storage space within the home was successfully achieved, while the household also benefits from the unmatched hot water availability of ON and NaviCirc™. With a 12-year warranty, too, the NCB700 ON is set to offer incredible functionality for the customer for years to come – resulting in total and lasting peace of mind.

If you've a highly demanding home, choose a boiler that can fulfil that demand, every time. Discover more of the NCB700 ON's benefits: navien.co.uk/product/ncb-700-gas-condensing-combi-boiler/



Location previously used for hot water cylinder now available for storage.

